



Sr Clinical Informatics Analyst

Job Description

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Provide advanced consultative, analytical, and reporting support to customers on various projects. Conduct complex ad hoc analysis as directed by management to include the analysis of medical expense trend and trend drivers, clinical and care management participation and opportunities, with a specific focus on employer group experience. Solve business problems through analysis and present the outcomes of analysis to customers, business owners and BCBSNC senior management.

Independently:

- Perform all aspects of data analysis, to include:
 - o data acquisition and data management,
 - o advanced SAS or SQL programming,
 - o advanced data visualization experience
 - o quantitative and qualitative data analysis,
 - o interpretation and synthesis of outcomes and conclusions,
 - o group expense and utilization trending anticipating and applying appropriate controls for confounding,
 - o prepare documentation and communication of results and recommendations for business owners and all levels of management.
- Provide analytical support (consultation, design, analysis) to business units to understand and monitor trend as relates to group expense, member health, and plan program performance.
- Provide direction and/or consultation on analytical approach to peers and customers.
- Use business knowledge to anticipate business questions and needs and proactively identify and implement solutions.
- Identify gaps in business reporting and proactively identify and implement solutions.
- May provide supervisory guidance to less experienced analysts.
- Interface directly with customers and management to negotiate requirements (understand customer needs and provide consultation on options to best meet that need) with customers to ensure optimal value and timely delivery. It is critical that the incumbent in this role not only understand the needs of the customer and/or gaps that exist in business understanding but that they also be able to effectively craft practical solutions using data and tools available. Where technological or data gaps do not allow for this, incumbent must be able to effectively articulate need and gap to management for resolution.
- Incumbent will learn and understand the basics of the Sales account management process.

Hiring Requirements

- Master's degree in biostatistics, epidemiology, quantitative social science, computer science, math, statistics, or finance and 5 years of data management experience and analyzing large data sets in a business environment.
- Bachelor's degree in biostatistics, epidemiology, quantitative social science, computer science, math, statistics, or finance and 7 years of data management experience and analyzing large data sets in a business environment.
- If no degree, 9 years of data management experience and a proven track record of analyzing large data sets, synthesizing data, compiling data into reports, and communication of findings to stakeholders.
- Experience programming in SAS or SQL Query Construction is required.

Hiring Preferences

- Experience in the health care industry.
- Knowledge of healthcare coding structures and payment methodologies
- Documentation of programs and processes (suitable for internal and external communication).
- Advanced understanding of relational database systems and uses.



- Demonstrated strong business acumen
- Effective verbal and written communication and presentation skills appropriate for communication with both external clients and Sr. management
- Evidence of independent analytical and problem solving skills.
- Strong Microsoft Office Excel skills
- Working knowledge of other Microsoft Office applications (Word, Access, PowerPoint)
- Exceptional time management and organizational skills
- Ability to effectively handle numerous priorities simultaneously
- Ability to serve department and division as a subject matter expert
- Demonstrated ability to identify problem areas and take initiative to identify and implement appropriate solutions
- Self-motivated

Salary Band

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External Site URL https://bcbsnc.wd5.myworkdayjobs.com/BCBSNC/job/Durham/Sr-Clinical-Informatics-Analyst_RQ0002828

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Job Posting Summary Text Provide advanced consultative, analytical, and reporting support to customers on various projects. Conduct complex ad hoc analysis as direc

Job Details

Job Requisition ID RQ0002828
Location Durham
Posting Date 01/04/2018 - 2 months ago
Time Type Full time
Job Type Regular
Supervisory Organization Informatics (Michael Carlson (29015))

Recruiter



Chloe Wheeler (22583)

Hiring Manager





Michael Carlson (29015)

Team Members